



Privacy Statement

Your privacy is important to us. This statement outlines Wolfdene's policy on how we manage the personal information we hold. It applies to all divisions and organisations in the Wolfdene group.

It is Wolfdene's policy to respect the confidentiality of information and the privacy of individuals. Wolfdene is bound by the Privacy Act 1988 (Cth) (Privacy Act) including the Australian Privacy Principles ('Principles') and any relevant privacy code registered under the Privacy Act. The Principles are designed to protect the confidentiality of information and the privacy of individuals by regulating the way personal information is managed.

In summary, the Principles define 'personal information' as information or an opinion (whether true or not) relating to an identified individual or which can be used to identify that individual.

What kind of personal information do we collect and how do we use it?

The type of personal information we may collect and hold includes (but is not limited to) names, address, date of birth, age, contact details like phone numbers and email addresses, as well as electronic information from your use of our website (see further below).

The types of individuals we usually collect this information about include:

- customers, clients, tenants and suppliers;
- job applicants, employees, and contractors; and
- other people who may come into contact with Wolfdene or one of the divisions or organisations in the Wolfdene group.

What methods do we use to collect your personal information?

Personal information may be obtained directly from you, including by way of telephone conversations, Internet enquiries you make or forms you fill out, face-to-face meetings or interviews. There may be some instances where personal information about you will be collected indirectly because it is unreasonable or impractical to collect it directly from you. For example, we may obtain a reference from a third party. We will usually notify you about these instances in advance, or where that is not possible, as soon as reasonably practicable after the information has been collected.

If you use our website, we may also collect additional personal information about you in the form of your IP address or domain name. Our website uses cookies. Cookies do not identify you personally, but they may link back to a database record about you. We use cookies to monitor usage of our website and to create a personal record of when you visit our website and what pages you view so that we may service you more efficiently. We may also use third party advertising programs that use cookies to display more relevant advertisements on third party websites.

How do we use personal information and to whom may we disclose it?

Wolfdene uses personal information for the primary purpose for which it is collected. In some circumstances, the law may permit or require us to use or disclose personal information for other purposes (for instance where you would reasonably expect us to and the purpose is related to the purpose of collection).

In general, Wolfdene collects personal information for the following purposes:

- to provide products or services that have been requested;
- to help us manage and enhance our products and services, including by analysing future customer needs;
- to facilitate our internal business purposes;
- to communicate with you;
- to assess the suitability of prospective tenants;
- to provide ongoing marketing information about our products and services to people that we believe may be interested;
- to comply with legal obligations;
- to deal with complaints and enquiries; and;
- recruitment of employees and contractors.

Depending on the product or service concerned, personal information may be disclosed to:

- other divisions or organisations within the Wolfdene group;
- joint venture/ alliance partners;
- service providers and specialist advisers to Wolfdene who have been contracted to provide Wolfdene with administrative, financial, research or other services;
- other insurers, courts, tribunals and regulatory authorities as agreed or authorised by law;
- reference agencies or insurance investigators; or
- anyone authorised by an individual, as specified by that individual or the contract.

MLC Advice Space

Wolfdene may disclosure of your information (including your sensitive information) to MLC and Advice Space so that a representative may offer products and services that might meet your financial needs; and to other professionals who may need to be engaged in order to implement certain components of your property purchase.

If you have provided sensitive information about someone else, you will obtain the consent of that person to that information being collected by a Wolfdene representative and service provider.

Access to your personal information

If you would like access to any records of personal information we have about you or if you believe any information we have about you is inaccurate or out-of-date, please contact us.

Updates to this Policy

Wolfdene's Privacy Policy will be reviewed from time to time to take account of new laws and technology, changes to our operations and practices and the changing business environment. If you are unsure whether you are reading the most current version, please contact us.

Refund Policy

The payment of a reservation fee does not constitute an exchange of contract, and/or an agreement to sell by the Vendor or Developer.

The Developer and/or Vendor reserves the right to cancel the reservation at their discretion and to be the arbiter of time granted for contract execution. The act of paying a reservation fee is an acknowledgement that the selling agent has a genuine customer with the capacity to execute and meet all terms and conditions of the contract of sale.

Wolfdene reserves the right to penalise and/or retain reservation fees should the selling agent fail to exercise all reasonable attempts to execute contracts and meet acceptable professional standards as set by Wolfdene.

The agent acknowledges that the use of this stock portal is not a means to hold stock exclusively. The agent acknowledges that the inappropriate use of this portal as determine by Wolfdene shall result in the forfeit of all reservation fees. In the case of a cancellation, it is the selling agents responsibility to provide Wolfdene with their client's bank details to facilitate the return of their money.

Disclaimer

We advise potential purchasers to do their own research and obtain independent financial, professional advice before making any investment decisions

Whilst our agent Wolfdene Real Estate Pty Ltd may use some historical data, we make no guarantees to the future performance of any properties or markets discussed.

Information contained within this website is that of opinion only and should not be deemed as direct advice or financial planning.

Site plans, photos and renderings may be conceptual and may be subject to change, at times the product shown may be waiting on final planning approval.

To the extent permitted by law, Wolfdene Pty Ltd, Wolfdene Real Estate Pty Ltd give no warranty and make no representation as to the accuracy of any description, photograph or statement relating to the product or expected returns of the product, and accept no liability for any loss which may be suffered by any person who relies either wholly or in part upon the information presented.

Prospective purchases must rely upon the contents of any contract of sale, formal disclosure statements and their own research and enquiries in relation to any property to be acquired.